

Medical View Properties, LLC
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Move-in Information

Kentucky Utilities: 800-981-0600 (must have electric transferred into your name prior to your move in date—call at least TWO days prior to move)

KY Amer. Water: 800-678-6301 (****ONLY APPLICABLE** to residents of 135 Transcript, 145 Transcript, 127 Gazette, 171 Gazette, & 330 Rose). Residents of 140 Gazette, 159 Gazette, 160 Gazette, 178 Leader, and 805 Press→do not...repeat....do NOT call KY Amer. Water because MVP pays water at these buildings!!!

Spectrum: 855-243-8892 or 800-892-4357

MAINTENANCE REQUESTS

All maintenance matters should be requested through your online Resident Portal UNLESS there is an absolute / true emergency in which case you should call the maintenance line at 859-494-8075.

Plumbing

Never..... repeat, NEVER use Drano or any kind of liquid clog remover—taking such action will most likely not solve your problem, but will certainly do one thing.....damage / eat away at the pipes....not a good thing!

Water leaks

Please report any water leak immediately—do not ignore it. A small leak might not seem like a big deal, but it is. Leaking / running toilets are particularly troublesome—it only takes one bad toilet to rocket a water bill into the stratosphere.

PARKING

Parking spaces at MVP are numbered. Residents with proof vehicle ownership/registration/etc...per the lease agreement are allotted parking spaces up to a number equivalent to the number of bedrooms in their apartment. You will be assigned a parking permit tag that displays a number corresponding to your designated parking space. This tag must be hung from your rearview mirror. If you park in a space that is not your designated space, then you run the risk of being towed. If somebody has parked in your designated space, then please call Bluegrass Towing @ 859-233-9711.

LAUNDRY FACILITIES

Laundry is coin-operated and on-site in three locations: ***135 Transcript Avenue, 178 Leader Avenue, and 330 Rose Street***. If a machine is not functioning properly, please send an e-mail. Do not put plastic or rubber items in the dryers. The facility is for your convenience, so please treat it with respect and care.

RENT PAYMENTS

Per your lease agreement, rent must be paid via the online Resident Portal by the 1st of each month or it is considered late. There is no grace period of any kind.

PEST SPRAYING

Pest control technicians treat the buildings on an ever-other-month basis. MVP strives to send out text or e-mail reminders to all residents regarding these sprayings 2 days beforehand. If you experience any insect issues, please contact management right away

HVAC filters

MVP strives to inspect / replace filters every 90 days. If you need a filter, please contact management.

TRASH

All trash must be taken to the dumpster immediately. You will be charged a fee if you are ever caught or reported with trash outside your door.

PET POLICY

Dogs are only allowed at the following buildings: 140 Gazette Avenue, 805 Press Avenue, and 330 Rose Street. Cats are permitted contingent upon payment of a non-refundable pet deposit.

FURNISHINGS – Never ever ever bring into your apartment furniture or a mattress found off the side of a street or adjacent to a dumpster. Such furnishings likely have rodents, bed bugs or other pests that lead to very serious problems. So, don't be cheap.....don't be foolish!